Patients Share Their Stories

Morrow County resident **Crystal Harding** praised her surgeon, doctor and nurses following surgery to remove her gallbladder at Morrow County Hospital.

A visit to the emergency department resulted in a diagnosis by her primary care physician, Dr. Grant Galbraith, to remove her gall bladder. She was admitted to the hospital on a Monday night and was pleasantly surprised when Dr. Ken Graffeo, general surgeon, visited her and explained the technique for performing laparoscopic surgery. "He explained the procedure to me in easy-to-understand language, and I understood everything he was saying. Dr. Graffeo gave me the opportunity to ask questions," Crystal said. "Although I was 'groggy' and a little 'out of it,' he came back to check on me several times following my surgery." Crystal's follow-up visit was with Dr. Graffeo in the hospital's Medical Specialty Center West. "He even helped me get my acid reflex problem under control," commented Crystal.

Crystal was thankful for the excellent care she received while at Morrow County Hospital and her daughter, Makayla Carlisle, is happy to have her mommy feeling better.

"It was so nice to be in Morrow County Hospital, close to home, and my family could take care of my little girl," she said. Crystal found the nurses to be "super nice" during her 24-hour hospital stay. "Anytime I needed anything, I pressed the call button and they came quickly. It was great to see familiar people – people I know who work at the hospital."