

MINUTES

Meeting	Board of Trustees
Date	July 25, 2023
Time	6:30 pm
Location	Conference Room A

Board Members:

- ☐ Richard Benson
- ☒ Ron Ragor, Vice Chair
- ☐ Brenda Harden, Secretary
- ☒ Joe Dreyer, Chair
- ☒ Earl Desmond
- ☒ Carolyn Beal
- ☒ Jennifer Williams
- ☒ Lois Stauffer

Other Attendees:

- ☒ Jon Christensen, Attorney
- ☐ Cheryl Herbert Sr. VP Regional Operations, OhioHealth
- ☒ Jason Gates, Controller
- ☒ Eddie Lou Meimer, Parliamentarian
- ☒ Jessica Schwartz, Director & CNO
- ☒ Ronda Siegfried, guest
- ☒ Tim Siegfried, guest
- ☒ Jon Mason, Guest
- ☒ Kirsten Osborn, Executive Assistant
- ☒ Vincent Trago, Physician Healthcare Advisor
- ☒ Mike Hyek, President & CEO
- ☐ Conni McChesney, guest
- ☒ Matthew Hintz, Medical Staff
- ☐ Andy Ware, Guest
- ☒ Pam Wise, Guest
- ☒ Julie Wick, Guest
- ☐ Tim Abraham, Guest
- ☒ Joseph Lyren, VP Finance, OhioHealth

	TOPIC	LEADER	DISCUSSION / RECOMMENDATIONS	FOLLOW-UP
6:30 p.m.	Call to Order	Mr. Dreyer	Mr. Dreyer called the meeting to order at 6:32 p.m.	
	Roll Call	Ms. Osborn	<p>Ms. Beal- Present Mr. Benson- Not Present Mr. Desmond- Present Mr. Dreyer- Present Ms. Harden- Not Present Mr. Ragor- Present Ms. Stauffer- Present Ms. Williams- Present</p>	
	Approval of Board of Trustees Minutes, June 27, 2023	Mr. Dreyer	<p>Members of the Board of Trustees approved the minutes of the regular Board of Trustees meeting June 27, 2023 as presented.</p> <p>Mr. Desmond made a motion to approve the minutes of the June 27, 2023 Board of Trustees meeting which was seconded by Ms. Stauffer. The motion passed by a unanimous vote.</p>	
	June 2023 Financial Results July 19, 2023 Finance & Audit Committee Minutes	Mr. Gates	<p>Mr. Gates presented the June 2023 financial report. He highlighted the following:</p> <ul style="list-style-type: none"> • Net Operating income of -\$94k on a budgeted Net Operating Income of \$74k • Net Income with levy was \$118k on a budget Net Income of \$192k <p>Driving Factors</p> <ul style="list-style-type: none"> • Lower than anticipated volume. • Favorable to Budgeted Gross Patient Revenue. • Unfavorable to Budgeted Total Operating Expenses. • \$177k in Cares Act Funding (workforce-related funding for rural and critical access hospitals) <p>Volumes</p> <ul style="list-style-type: none"> • Admissions had a positive variance of 1, or 6.2% • Patient days had a negative variance of 10, or -15.4% • Urgent Care had a negative variance of -20, or -7.8% • Surgeries had a negative variance of -7, or -28.0% • Rehab had a negative variance of -9, or -0.3% • Radiology had a positive variance of 123, or 9.7% • Laboratory had a positive variance of 103, or 1.3% <p>Revenue</p> <ul style="list-style-type: none"> • Gross Patient Revenue was \$46k favorable to budget • Radiology was \$218k or 20% favorable to budget • Surgery was \$82k or 15% unfavorable to budget 	

			<ul style="list-style-type: none"> • MSC \$24k or 62% favorable to budget • Lab was \$30k or 4% unfavorable to budget • Rehab was \$14k for 4% favorable to budget <p><u>Payor Mix</u></p> <ul style="list-style-type: none"> • Medicare was 20.04% on a budget of 21.93% • Medicaid was 0.56% on a budget of 1.72% • Commercial was 27.97% on a budget 31.66% • Self-Pay was 2.84% on a budget of 3.12% <p><u>Expenses</u></p> <ul style="list-style-type: none"> • Expenses were \$42k or 2% unfavorable to budget • Purchased services were \$40k or 10% unfavorable to budget. • Supplies & Other were \$26k or 9% unfavorable to budget <p><u>Key Performance Indicators</u></p> <ul style="list-style-type: none"> • Hospital Net Days in A/R slightly increased from 44.16 to 44.20 • Days Cash on Hand decreased from 285 to 277 without MCH Foundation.(12-month average is 289) • Days Cash on Hand decreased from 320 to 312 with MCH Foundation. (12-month average is 326) • ED transfers were 4% on a budget of 8%. <p>Ms. Beal made a motion to approve the minutes from the July 19, 2023 Finance & Audit meeting which was seconded by Mr. Desmond .The motion was passed by a unanimous vote.</p>	
	<i>Patient Satisfaction Presentation</i>	Mr. Hyek & Ms. Schwartz	<p>Mr. Hyek and Ms. Schwartz presented a PowerPoint to the board that went more in depth of customer experience scores. The presentation included the Balance Scorecard, and what it is made of: Quality, Finance, Service, and Culture. The biggest portion we focus on from the balanced scorecard is 'Service' to really get an idea of how the experience at MCH was for the patient. Based upon how the patient answers the questions from the Press Ganey survey that gets sent to patients after they have been in the ER, Urgent Care, Acute Care, Surgery, or outpatient departments (lab, radiology). With the comments/answers on the surveys it allows the different departments to dig deeper to make corrections/fix anything that allows the opportunity.</p>	
	<i>Administrative Report</i>	Ms. Schwartz	<p>Ms. Schwartz presented the administrative report highlighting:</p> <p><u>Operational Updates:</u></p> <ul style="list-style-type: none"> • Wall protection and painting completed in Emergency Department • ED work area flooring starts this week • Wall painting and artwork completed in Radiology/ Laboratory waiting room • Dr. George, general surgeon, to start late August in the MSC. • Speech therapist onboarding complete 	

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			<ul style="list-style-type: none"> Partnership with Marion General for Nuclear Imaging Technologist going well Leaders working on Associate Engagement Survey (AES) action plans with teams <p>Patient Safety & Clinical Quality:</p> <ul style="list-style-type: none"> Dawn Burson (lab manager) attended a week long training in Indiana for the new chemistry analyzer Dr. Megan Battin (OB/GYN) ad featured in The Sentinel; Press Release pending on Maternity Care Deserts for the Sentinel Seeking full access to EPIC for key associates on registration team <p>Service Excellence:</p>	
	OhioHealth Updates	Mr. Hyek	Mr. Hyek stated OhioHealth just ended their fiscal year and had begun the next fiscal year that started on July 1 st .	
	Mission Moments	Mr. Hyek & Ms. Schwartz	Ms. Schwartz and Mr. Hyek presented 3 patient care/ success stories that patients have had recently here at MCH. One of the patient stories will be presented in the next MCH Newsletter.	
	Negotiation Committee Updates	Ms. Williams	Ms. Williams shared the negotiation team has not had much involvement while Due Diligence is going on. The negotiation team should have a offer in hand mid August and go in front of the board at the August MCH Board meeting.	
	Public Comments		No public comments made.	
8:02 pm	Adjournment	Mr. Dreyer	Being no further business, a motion was made by Mr. Desmond and seconded by Ms. Stauffer to adjourn the meeting at 8:02 p.m. The motion passed by unanimous vote.	

Minutes submitted by:

Approved by:



Brenda Harden, Secretary



Elwain Dreyer, Chair